# Trasforming CSDs with Al

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# Understanding Artificial Intelligence (AI)

### Definition of Al:

Technology that enables machines to mimic human intelligence and behavior.

### Components of Al:

- Machine Learning: Algorithms that learn from and make predictions based on data.
- ▶ Natural Language Processing: Enables machines to understand and interact using human language.
- Robotics: The use of robots to automate tasks.
- ▶ Predictive Analytics: Using data, statistical algorithms, and machine learning techniques to identify the likelihood of future outcomes based on historical data.

### Evolution in finance:

From simple automation to complex decision-making systems

## Al in the Financial Industry

### Risk Management:

Al detects patterns and predicts future risks by analyzing vast amounts of data.

### Fraud Detection:

All systems can identify fraudulent activities faster and more accurately than human analysis.

### Customer Service:

Chatbots and virtual assistants provide <u>24/7</u> customer support and advice.

### Algorithmic Trading:

All algorithms can execute trades at the best possible prices and times, maximizing efficiency.

### Al in Securities Services

Predictive Analytics:

Forecasts market trends and movements to aid in investment decisions.

Regulatory Compliance:

Monitors and ensures compliance with ever-changing regulatory requirements.

Security:

Enhances cybersecurity measures by identifying and responding to threats in real time.

### Al in Post Trade and CSDs

### The Critical Role of Central Securities Depositories

- Centralized databases that keep records of securities transactions and ownership.
- Ensuring the efficiency and security of securities transactions, settlement, and record-keeping.
- ▶ Importance of Accuracy. Errors can lead to significant financial losses and legal complications.

### Al Enhancements in CSD Operations

- ▶ Automated Transaction Processing: Reduces manual entry errors and speeds up transaction times.
- ▶ Predictive Settlement: Al predicts settlement failures and suggests interventions to minimize default risk.
- ► Client Interaction and Support: Al-driven tools (like chatbots) provide real-time responses to client queries, improving satisfaction and engagement.

### Future of AI in the CSDs

### Predictive Technologies:

Al could further revolutionize risk assessment and management.

### Challenges:

Technological, ethical, and practical challenges of implementing Al.

#### Ethical Considerations:

Importance of responsible AI use, particularly regarding data privacy and decision transparency.

#### Case Studies of Al in CSDs

- ▶ NASDAQ's Market Surveillance: Analyze real-time data to spot and investigate suspicious trading patterns.
- ▶ STRATE (South Africa): Implements AI to enhance the efficiency and security of its post-trade processes, including better risk management and compliance.

### Conclusion and Recommendations

- ► A Simple No Brainer 'Al Provides Significant Potential':
  - Al provides a significant potential to enhance efficiency, accuracy, and security in CSD operations.
- Phased Integration
  - Start with simple automations and gradually implement more complex AI systems.
- Continuous Learning:
  - Advocate for ongoing education and training in AI for employees to ensure adaptability and competence.
- Importance of Embracing AI, Collaborating and Innovating:
  - Keeping up with technological developments is key with experimental cases to adopt and use AI.
  - ▶ Innovation is a culture and would be enabled with collaborating with other CSDs and partnering with technology providers.
  - ▶ Embracing AI, collaborating with others, and experimenting and innovating are vital to maintain competitiveness and relevance.

# Thank You

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